



Overview

- Hard working, focused individual with nine years of Information Technology experience. Managed an IT department staff since 2001. Recently in charge of quoting, purchasing, and deployment of new

Key Words			
charge	included	voip	network
windows	support	phone	hardware
department	users	microsoft	provide
remote	data	installed	
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Skills Summary

- Microsoft Windows Server NT-2008
- Microsoft Windows 95-Win7
- Linux - Ubuntu
- Mac OSX 10.0-10.6
- VMware
- IP/VPN Network
- Cisco IOS
- Avaya and Comdial PBX
- Shoretel and Asterisk VOIP Systems
- Active Directory
- MS Access Database
- Sybase SQL
- Filemaker Database Client/Server
- Yosemite Backup
- ARCserve Backup
- Symantec Enterprise
- Dell, HP, and Apple Hardware
- Network Equipment (Switches, Routers, Firewalls, Wireless)
- Biometric Security
- Remote troubleshooting and support
- I did something fantastic!

Employment History

06/01 - Present	ND Industries Inc. Information Technology Manager <ul style="list-style-type: none">• Provided support for 200 plus users on a Windows Domain environment. Integrated Apple PC's as needed.• Supported engineering department in deployments of sophisticated quality control cameras. This included Sherlock, and Keyence systems.• In charge of 8 other employees, this included delegating responsibilities and scheduling.• Supported Comdial PBX, Avaya PBX, and VOIP based phone systems.• Installed Shoretel VOIP system at 9 remote divisions and local campus.• Installed and maintained CAT3 and CAT6 lines for voice and data networks.• In charge of Verizon cell phone account that had 125 lines of service. This included contract negotiations and cell phone deployment.• Helped implement a nation wide NVPN network between 9 locations.• Traveled to all nationwide locations multiple times for upgrades and new deployments.• Wrote instructional documents for users on how to change email passwords, setup spam filtering, use portable projectors, etc.• Constantly deployed new equipment and upgrades. This included Workstations, Laptops, Servers, and peripherals.• In charge of all purchasing aspects related to IT equipment. This included gathering multiple quotes and specifying out the required hardware.	Troy, MI
01/09 - Present	Almont District Library Systems Administrator <ul style="list-style-type: none">• Provide technical support on a 24x7 basis.• Deploy new hardware, refurbish old hardware for resale.• Migrate Internet Services to new hardware and hosts.	Almont, MI

- Provide instruction and training to staff so they are more self sufficient.
- Maintain and inventory all current hardware.

Education

2000

Central Michigan University

Midland, MI

2 years of general education studies towards a degree in Information Tech Management.

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